

CTK: \_\_\_\_\_

Big Brothers Big Sisters of Mohave County  
A Program of the Interagency Council

**VOLUNTEER SATISFACTION QUESTIONNAIRE**  
**(Post Enrollment)**

Volunteer Name: \_\_\_\_\_

Date: \_\_\_\_\_

	Strongly Disagree				Strongly Agree
1. When I first contacted the agency, I was given enough information about what I was volunteering to do.	1	2	3	4	5
2. Staff were always available to answer my questions.	1	2	3	4	5
3. I felt that the time it took to go through the enrollment process was reasonable.	1	2	3	4	5
4. I felt that the interview and other enrollment processes, such as reference checks, were appropriate and necessary.	1	2	3	4	5
5. I have a good understanding of what my role will now be as a Big.	1	2	3	4	5
6. Now that my match is starting, I will feel comfortable contacting the agency for support and direction.	1	2	3	4	5

7. What suggestions do you have for how we might improve the enrollment process?

8. Is there anything else you'd like to tell us?