

**Big Brothers Big Sisters of Mohave County  
A Program of the Interagency Council**

**VOLUNTEER SATISFACTION QUESTIONNAIRE  
(Post Match)**

Name: \_\_\_\_\_

Date: \_\_\_\_\_

We want to know what you think of our agency, how well we have supported you in your match throughout the past several months, and share some opportunities that are available. Please answer the following questions by circling the number that corresponds to you level of agreement. Feel free to include any other comments you may have. Thank you for your participation and quick reply.

**(1=strongly disagree; 5=strongly agree)**

I've found agency staff to be friendly and courteous.	1	2	3	4	5
I feel staff was there to support me and the relationship with my little.	1	2	3	4	5
If I contacted the agency with a problem or question, I would get a prompt service.	1	2	3	4	5
I would encourage my friends to become involved with the agency.	1	2	3	4	5
Up to this point, I've had a fun and rewarding experience.	1	2	3	4	5

**I you would like to see any changes in the program next year to make mentoring a better experience, please provide examples or suggestions. (i.e. time changes, game variations, more projects, meet other matches, etc.)** \_\_\_\_\_

\_\_\_\_\_

*(After School Buddy and Lunch Buddy Bigs only)*

**Would you be interested in being a "big" next year?**      \_\_\_ Yes      \_\_\_ No

**Would you like to keep your "little" next year?**      \_\_\_ Yes      \_\_\_ No

**(New Volunteer Opportunities)**

I would like to volunteer in some other capacity to help the agency (activity planning for events, administrative projects, special events, volunteer training/support, recruiting, fundraising, leadership, other). Indicate areas of interest.

I would like to help build our program support base by inviting friends, relatives, and business community contacts to learn more about Big Brothers Big Sisters.

\_\_\_\_\_ YES      \_\_\_\_\_ Not at this time

Is there anything else you'd like to tell us (i.e. comments, suggestions, criticism/praise, etc)? \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_